TASK

PRIDE SEATING
Breathe is that rare product that offers so much, yet costs so little. The comfort of a mesh back coupled with superior upper back support provides the perfect task seating needed for any office environment.
Features

A. The black mesh back provides support, breathability, and style all surrounded with a reinforced back structure.

B. Easy-reach adjustment button, durable structure, and soft contoured arm pads add comfort and ease. Breathe seating offers three arm options: Adjustable T-Arm (Height/Width or Height only), Swing Away T-Arm (Width only), or without arms.

C. A contoured foam seat and 2-ply mesh improves ventilation and reduces fatigue. Add a personal touch with a standard fabric selection for the Breathe seat cushion.

D. Positional lock lever will lock chair in 5 different positions through the tilt range.

E. Breathe offers a synchronized knee-tilt mechanism with a 2:1 back-to-seat ratio. With the accessible tilt tension knob, increasing or decreasing back tension is easy.

F. Heavy-duty 5-star die-cast aluminum base offers built-in slip/scuff protectors and durable dual-wheel carpet casters.

G. Pneumatic lift adjusts the chair to the desired height position.

H. The adjustable lumbar pad is built into the chair frame for added durability and offers a 4” vertical adjustment range.
Complementing the other members of the Breathe line, Breathe Jr. refines contemporary style and brings it to an even wider audience.
Features

A. The black mesh back provides support, breathability, and style all surrounded with a reinforced back structure.

B. Easy-reach adjustment button, durable structure, and soft contoured arm pads add comfort and ease. Breathe Jr. offers two arm options: Adjustable T-Arm (Height/Width or Height Only) or without arms.

C. A contoured foam seat and 2-ply mesh improves ventilation and reduces fatigue. Add a personal touch with a standard fabric selection for the Breathe Jr. seat cushion.

D. Breathe Jr.’s mechanism offers seat height and back angle adjustments.

E. Control tilt tension with conveniently located tension knob under the seat.

F. Heavy-duty, 5-star, base molded with durable dual-wheel carpet casters.

G. Pneumatic lift adjusts the chair to the desired height position.

H. Vertically and horizontally adjustable lumbar support is integrated into the frame of the Breathe Jr. back.
Clarion offers high performance ergonomic office seating combining style, comfort, functionality, and durability. With its infinitely extensive ergonomic controls and variety of back-height and arm options, you’re certain to find a configuration to suit your office seating needs.
Features

A. High-density foam back provides all-day comfort.

B. Five arm options available, including Adjustable T-Arms.

C. Seats are constructed with the same high-density foam as seat back for hours of continuous support.

D. Tilt tension is easily adjusted using the conveniently located knob.

E. Durable dual-wheel carpet casters are standard; hard-floor casters available for an additional charge.

F. Tilt models feature three options: knee-tilt (forward point), tilter (center point), and asychronous (combined seat/back tilt). Pneumatic seat height is easily adjusted using the conveniently located lever.

G. Adjust back height by simply pulling up the back of the chair and lowering all the way to the bottom. Then lift to desired height.
IC2 perfectly balances form with function, providing an exceptionally smooth ride. IC2 seating models have ergonomics and comfort that are second to none. Simply put it’s an attractive, lightweight and elegantly functional seating line.
Features

A. IC2 seating offers an optional adjustable headrest for additional comfort and support.

B. Nebula™ mesh allows air to pass freely, making it comfortable in all environments.

C. 4D armrests are height and width adjustable with lockable swivel, forward/backward arm pad adjustment, and a polyurethane arm pad for durability.

D. IC2 seating is available in a black frame with black mesh.

E. Galileo mechanism has a slow release, infinite tilt lock, synchronous mechanism, pneumatic seat height adjustment, and easy to use front facing seat/back tension control.

F. Five prong heavy-duty polished aluminum base standard with 3” carpet casters.

G. Dual lever integrated seat slider allows for greater seating depth for those requiring more leg support.

H. Each user can easily adjust lumbar support pad up or down and dial in and out for personalized comfort and ergonomic back support.

I. IC2 seating can be upholstered using high quality textiles, vinyls or leathers in a wide range of colors and grades.
Vector offers a stylish look, continuous comfort, and support at an affordable price.
Features

A Stylish mesh back provides comfort, breathability, and continuous support all day.

B Passive lumbar support is built into the Vector chair.

C Vector seating available with stylish and durable Fixed-Loop Arms.

D Waterfall seat provides all-day comfort for long hours of sitting.

E Pneumatic seat height, adjustable tension control, and swivel tilt control with tilt lock are all located under the seat for convenience.

F Aluminum polished base with carpet casters.
PRIDE IOS2
Systems
Furniture

Turn chaos into organized space with Systems Furniture by PRIDE.

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ORGANIZE YOUR SPACE
WITH SYSTEMS FURNITURE

877.347.7433
If you’re looking for a chair designed for maximum comfort and built with industrial-strength components, Magnum is the chair for you—comfort for up to 400 pounds, 24-hours, 7-days-a-week.

**Ergonomic Features**
- The backrest angle and tension can be adjusted for your comfort (1).
- Armrests with soft rotating pads can be adjusted into numerous positions (2), or completely removed.
- Mesh back contours offer ergonomic support, ventilation, and the dissipation of body heat (3).
- Greatly strengthened components enable the chair to be used in extreme conditions, for longer hours, and with larger loads—**supports up to 400 pounds** (4).
Pay a high price for comfort? Not with Ithaca seating.

Ithaca seating offers all the extraordinary features that make it sophisticated and stylish, but comes at a price that makes it reasonable and responsible.

Ergonomic Features
- Adjustable back height offers tailored back support. Simply raise or lower the back to the desired height (mid-back only) (1).
- Pneumatic cylinder provides 5” of seat height adjustment (2).
- Find the perfect reclining position using the tilt tension knob (3).
- Locking the back and seat in a variety of angles is as easy as pushing in the locking lever. To free-float, just pull the lever out (4).

Options
- Ithaca and Ithaca Ultra seating is available with four arm options: Pivoting T-Arm (5), Adjustable T-Arm (6), Fixed-Loop Arm (7), and Adjustable Loop Arm (8). See next page.
- Available in Moonscape fabric only. Offered in Bark, Flame, Cilantro, Indigo, Ebony, Cinnamon, Ruby, Mallard, Cobalt, and Pewter.
Pay a high price for comfort? Not with Ithaca seating.

Ithaca seating offers all the extraordinary features that make it sophisticated and stylish, but comes at a price that makes it reasonable and responsible.

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- Adjustable back height offers tailored back support. Simply raise or lower the back to the desired height (mid-back only) (1).
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- Find the perfect reclining position using the tilt tension knob (3).
- Locking the back and seat in a variety of angles is as easy as pushing in the locking lever. To free-float, just pull the lever out (4).

**Options**
- Ithaca and Ithaca Ultra seating is available with four arm options: Pivoting T-Arm (5), Adjustable T-Arm (6), Fixed-Loop Arm (7), and Adjustable Loop Arm (8).
- Available in Moonscape fabric only. Offered in Bark, Flame, Cilantro, Indigo, Ebony, Cinnamon, Ruby, Mallard, Cobalt, and Pewter.
When you first see the Luxo, you’ll notice its obvious good looks—the professional styling and appealing profile. And then you sit in it. You feel how soft it is. Supple. It’s not just comfortable. It is luxurious. Like leather, but much more durable and affordable.

Ergonomic Features

- Luxurious upholstery is softer and more durable than leather and requires less maintenance (1).
- Contoured back provides the ultimate in lumbar and back support (2).
- The molded seat includes a knee-tilt mechanism, ensuring all-day seating comfort and, allowing your feet to remain on the floor even as you recline. The waterfall front edge reduces leg pressure (3).
- Steel arms have 3-point pivot action for ideal arm support no matter what position the seat is in; the soft polyurethane arm pads ensure arm comfort while protecting the chair and table when not in use (4).
Snap seating is a cost-effective line offering value, comfort, and reliability. It’s more than you would expect from an affordable line of seating.

Ergonomic Features
- Molded foam construction, lumbar pillows for back support, and a sculpted seat create the perfect combination of soft seat and firm back (1).
- Snap seating delivers a multitude of adjustments to fit the needs of individual users. Snap allows users to adjust back height, back pivot, arm height, and on some models, seat depth and seat/back angle (2).

Options
- Snap seating is available with two arm options: Adjustable T-Arm (3) or Adjustable Loop Arm (4).
Tired of the pain? Comfort is a unique seating concept designed to help relieve back, hip, and tailbone discomfort that often occurs when sitting. Let Comfort provide you with the relief you deserve!

Ergonomic Features

- Memory foam seat and back overlay provide ultimate seating comfort (1).
- Levers and knobs located beneath seat provide synchro-tilt to relieve pressure and overall seat height (2).
- Adjust back height, angle, and depth for the perfect fit (3).
- Soft urethane arms move forward, backward, vertical, and horizontal (4).
- Mechanical adjustable lumbar supports lower back.

Options

- Available in Moonscape fabric only. Offered in Bark, Flame, Cilantro, Indigo, Ebony, Cinnamon, Ruby, Mallard, Cobalt, and Pewter.
The Breathe guest chair provides the perfect counterpoint to the Breathe task chair, maintaining a unified look in your office space and providing guests with the same level of comfort.

Features
- Soft, contoured seat provides maximum comfort with mesh fabric (1).
- Back lumbar support offers additional comfort with a 4” vertical adjustment range for that perfect fit (2).
- Mesh back design provides comfort, breathability, and durability all surrounded by a reinforced back structure (3).

Options
- Breathe seating is available with two arm options: Adjustable T-Arm (far left) or Swing-Away Adjustable T-Arm (4).
- Breathe seating includes task options also shown on page 4.
The Snap guest chair offers value, comfort, reliability, and provides longevity not normally found in an affordable line.

**Features**
- Molded foam upholstered seat and back with lumbar pillows for back support (1).
- Easily adjust back depth and height for individual user preference (2).
- Snap guest allows the user to adjust seat depth for continuous comfort.
- Soft, sculpted seat for added comfort.
- Stylish sled-base-equipped with non-skid glides.

**Options**
Ithaca Ultra’s easy, modern look adds a new dimension in comfort and unsurpassed breathability with a comfortable mesh back.

Features
- Upholstered seat and mesh back conforms to the unique curvature of your back (1).
- Adjustable back height offers tailored back support. Simply raise or lower the back to the desired height.
- Non-marring poly glides provide stability on a variety of floor surfaces.

Options
- Ithaca Ultra guest seating is available with four arm options: Adjustable T-Arm (2), Fixed-Loop Arm (3), Adjustable Loop Arm (4), or without arms.
- Ithaca Ultra seating includes task and stool options.
- Available in Moonscape fabric only. Offered in Bark, Flame, Cilantro, Indigo, Ebony, Cinnamon, Ruby, Mallard, Cobalt, and Pewter.
Ithaca seating offers tailored support, comfort, and a stylish sophistication without a hefty price tag.

**Features**

- Upholstered seat and back provide hours of comfort (1).
- Adjustable back height offers tailored back support. Simply raise or lower the back to the desired height (2).
- Non-marring poly glides provide stability on a variety of floor surfaces (3).

**Options**

- Ithaca guest seating is available with one arm option: Fixed-Loop Arm (4).
- Ithaca seating includes task and stool options.
- Available in Moonscape fabric only. Offered in Bark, Flame, Cilantro, Indigo, Ebony, Cinnamon, Ruby, Mallard, Cobalt, and Pewter.
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PRIDE's Elite office seating has rich, traditional styling with a deeply contoured shell to support your body for all-day comfort.

Features
• Button-tufted upholstered seat back and padded seat hug your lower back for hours of comfort (1).
• Upholstered arm rests provide ample support (2).
• Richly-finished solid wood frame is long-lasting and stylish (2).

Options
• Standard fabric and finish options on page 62.
Add classic elegance and long-lasting comfort to any room with the Charlotte guest chair.

**Features**
- Upholstered padded seat and back provide comfort and support (1).
- Attractive wood frame is long-lasting and stylish (2).

**Options**
- Beautiful wood frame construction in hardwood.
The Arcadia's simple, yet traditional look is generously proportioned with a thickly upholstered seat and back that is the perfect fit for many environments.

**Features**
- Upholstered padded seat and back provide comfort and support (1-2).
- The attractive hardwood frame (3) and wide arm rests (4) are long-lasting and stylish.
- Upholstered back adds a classic finished appearance (far left).

**Options**
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MULTI-PURPOSE

PRIDE SEATING
With its sturdy four-leg design and articulating back, Navigator seating provides your guests with a high degree of ergonomic comfort.

**Features**
- The lightweight, flexible back, aided by a unique torsion mechanism, provides the comfort and support needed for any size occupant (1).
- Navigator’s unique, upholstered flip-up seat allows several chairs to nest together for easy storage or mobility (2).
- Stationary nylon arms are stylish and durable (3).
- The natural lip at the top makes handling easy (4).
- Nesting Navigator is compact, versatile, and easily stored—even with a writing tablet (far left).

**Options**
- Complete your look with an upholstered seat back.
- All models are available with glides or casters.
- Frames are powder-coated in black or chrome; other colors are available by special order.
The rugged ergonomic design and great versatility of the General Purpose chairs provide an attractive and remarkably affordable solution to high traffic areas.

Features
- Textured black polypropylene armrests (1).
- Well-structured kick-back legs enhance structural integrity and add to the overall product longevity (2).

Options
- Gang arm and side chairs for a variety of configurations (3-4).
- All models are available with glides or casters.
- Frames are powder-coated in black; other colors are available by special order.
- Stack for easy storage. Stacking dolly available (far left).
Durable yet functional, the High Density stacking chairs are designed to fulfill the widest range of applications where flexibility and resistance to wear is demanded.

**Features**
- The polypropylene shell cleans easily, making maintenance and upkeep a breeze.
- Sturdily constructed solid steel rod molded frame.
- Stacking bumper keeps chair frames from rubbing together when stacked (1-2).

**Options**
- Poly shells are black or blue. Frames are powder-coated in black or chrome. Other colors are available by special order.
- Complete your look with an upholstered seat and/or seat back.
- Floor and ganging glides available for all models (3).
- Tablet arm (4) and book rack are also available. Addition of tablet arm and book rack prevent stacking/ganging.
- Add armrests for added comfort (far left).
- Stack for easy storage. Stacking dolly available (MVPBL).
The contemporary design of Revelation delivers new levels of comfort, versatility and value in a highly mobile stacking chair. Every detail has been considered in the Revelation line.

**Features**
- The dimple pattern on the back provides comfort and a visual accent (1).
- Grab it. Lift it. Move it. Stack it. The natural lip at the top makes handling this chair a breeze (2).
- Injection-molded nylon arms provide durability and style (3).

**Options**
- The line offers upholstered seat and back, upholstered seat, and poly back or poly seat and back (4).
- All models are available with glides or casters.
- Frames are powder-coated in black; warm gray and chrome are available by special order.
- Stack for easy storage. Stacking dolly available (MVPBL).
Eddy’s rugged construction and great versatility make it suitable for use in high traffic areas such as dining areas, recreation rooms, training rooms, universities and colleges. Eddy is simply in a class of its own.

Options
- All Eddy seating is available with optional arms (1).
- Mix or match with eight polypropylene colors on a standard black frame and/or seat and back upholstery pads (2-3).
- Change the appearance of your Eddy chair with an upgraded chrome frame (shown left).
- Eddy offers a variety of models and optional add-on accessories such as writing tablets, casters, ganging connectors, book racks, and more (4).

Stacking
- Eddy can be stacked in both four-post and sled based versions—even with a writing tablet (far left).
You can modify existing furniture or custom design new items to meet your special needs. Call us for more details.
Clarion stools are available in a variety of configurations to accommodate all of your seating needs.

**Ergonomic Features**
- Seat height adjustment conveniently located under the seat (1).
- Seat and back are constructed with molded high-density foam for continuous support (2).

**Options**
- Clarion stools are available with three arm options: Adjustable T-Arm, Fixed T-Arm, and without arms (3).
- Foot ring and hard floor casters are available upon request (4).
Comfortable, cost-effective, comfortable and reliable, the Snap stool will suit your seating needs.

**Ergonomic Features**
- Molded foam construction, lumbar pillows for back support, and a sculpted seat create the perfect combination of soft seat and firm back (1).
- Snap seating delivers a multitude of adjustments to fit the needs of individual users. Snap stools allow users to adjust back height and seat height (2).

**Options**
- Snap stools are standard with a foot ring that is available in black or chrome finish (3).
- Hard-floor or carpet casters available upon request (4).
Ithaca Ultra Seating boasts a revolutionary new design, combining an ultra-plush seat with a breathable mesh back.

Ergonomic Features
- Adjustable back height offers tailored back support. Simply raise or lower the back to the desired height (mid-back only) (1).
- Pneumatic cylinder provides 5" of seat height adjustment (2).
- Find the perfect reclining position using the tilt tension knob (3).
- Locking the back and seat in a variety of angles is as easy as pushing in the locking lever. To free-float, just pull the lever out (4).

Options
- Ithaca Ultra seating is available with four arm options: Pivoting T-Arm (5), Adjustable T-Arm (6), Fixed-Loop Arm (7), and Adjustable Loop Arm (8). See next page.
- Available in Moonscape fabric only. Offered in Bark, Flame, Cilantro, Indigo, Ebony, Cinnamon, Ruby, Mallard, Cobalt, and Pewter.
Ergonomic Features

- Adjustable back height offers tailored back support. Simply raise or lower the back to the desired height (mid-back only) (1).
- Pneumatic cylinder provides 5” of seat height adjustment (2).
- Find the perfect reclining position using the tilt tension knob (3).
- Locking the back and seat in a variety of angles is as easy as pushing in the locking lever. To free-float, just pull the lever out (4).

Options

- Ithaca seating is available with four arm options: Pivoting T-Arm (5), Adjustable T-Arm (6), Fixed-Loop Arm (7), and Adjustable Loop Arm (8).
- Available in Moonscape fabric only. Offered in Bark, Flame, Cilantro, Indigo, Ebony, Cinnamon, Ruby, Mallard, Cobalt, and Pewter.
General Purpose stools rugged design and versatility provide a remarkably affordable solution to high traffic areas.

Features
- Contoured seat and back rest provide continuous support (1).
- Textured black polypropylene armrests (2).
- The foot rest adds additional comfort and support for long hours of sitting (3).

Options
- All models are available with glides or casters (4).
- Frames are powder-coated in black; other colors are available by special order.
Eddy stools offer the same rugged construction and versatility as its stackable counterpart.

**Features**
- The dimple pattern on the back provides comfort and a visual accent (1).
- Control for height and tension is right at your fingertips beneath the seat (2).
- The aluminum foot ring provides additional support (3).

**Options**
- Choose between upholstered seat and back or poly seat and back (4).
- Eddy offers a 4-post stool as well as a swivel stool.
- 4-post stools available in black or chrome finish.
- Stack for easy storage. Stacking dolly available (441SKDL).
HARDWOOD STOOL

Hardwood Stools give users a stable and comfortable place to sit and feature durable, attractive wood-finish frames available in five different heights to elevate occupants to tables, desks, or counters.

Features
- Solid hardwood is strong and durable for a variety of environments.

Options
- Available in five heights: 30", 28", 24", 18", or 12".
- Standard finish options on page 62.
Activities requiring high levels of concentration are often carried out in a fixed seated posture for hours. Tec seating features a backrest that follows the user, ensuring correct seated posture, and can be locked in infinite positions helping to prevent health problems.

**Ergonomic Features**
- Ergonomic adjustments for technical applications, mechanical backrest, angle adjustment, and various height options (1).

**Options**
- Tec seating is available with three arm options: Fixed-Loop Arm (2), Height/Width Adjustable Arm, and without arms.
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PUBLIC SPACE

PRIDE SEATING
The Concord provides unique contemporary seating solutions for public spaces in your high traffic environment.
Youth size also available.
Legacy responds to the realities of lounging and the rigors of everyday use.

Versatile and compact, Legacy fits nicely into most spaces.

Classic and well-tailored with superb comfort, Kubik is the perfect contemporary seating option for your public space.

The Cluster II seating system is an attractive, comfortable and organized system perfect for any high-traffic area or public space. This “always organized” seating projects a warm cheerful environment. Standard fabric and finish options on page 62.

Features
- Opulent padding is comfort personified.
- Sled base design allows for easy sliding forward and backward for floor care.
- Cluster II offers flexibility in a variety of different seat and table arrangements.

Options
- Standard finish options on page 62.
Lambda features a simple, elegant blend of materials that complement its overall linear design making it a perfect solution for reception areas, lobbies, lounges, and waiting areas.

**Features**
- Lambda seating is available in single, double, and triple seat configurations.
- Linear design including a wood grain laminate base.

**Options**
- Enclosed base or open base with stainless steel legs.
- Corner tables, end tables, and coffee tables are available in the Lambda line.
The Eddy Beam series offers seating configurations combining style and versatility for any public space environment. Choose from two seats, three seats, four seats, and tablet arm arrangements.
Introducing an easier way to shop with PRIDE through your MyFloridaMarketPlace account.

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BENEFITS
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When you seek comfort, the Maxima recliner is what you are looking for. The heavy-duty construction is sure to provide years of use.

**Features**
- Gentle contours provide lasting comfort and heavy-duty construction that withstands intensive use.
- Wall-hugging mechanism requires no back clearance and saves floor space.

**Options**
- Maxima is available with two arm options: Flair Arm (1) or Narrow Arm (2).
- Headrest offers continuous support and comfort (3).
The Soft recliner is perfect for intensive use and offers unmatched comfort and options.

435RCPS Soft Recliner

Features
- Gentle contours provide lasting comfort and heavy-duty construction will withstand intensive use.
- Wall-hugging mechanism requires no back clearance and saves floor space.

Options
- The Soft recliner is available with two arm options: Flair Arm (1) or Narrow Arm (2).
- Headrest offers continuous support and comfort (3).
Give old furniture a new look and save money with our refurbishing services.

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Guest Couch
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Outdoor tables for kids, adults, and ADA accessible tables help everyone feel welcome. PRIDE’s extensive line of tables are ideal for any outdoor setting.

A larger selection of tables and outdoor products can be found in the PRIDE Outdoor Products catalog.
Benches give visitors a place to sit and relax. PRIDE’s extensive line of benches are durable and low-maintenance.

A complete selection of benches and outdoor products can be found in the PRIDE Outdoor Products catalog.
Wood furniture finish considerations: Wood is a natural material, with variations in color, grain and texture. Finish colors will vary from samples and from other items within the same furniture line. Because of these variations, exact matches to samples or to furniture items ordered at different times cannot be guaranteed. Aging and exposure to light alter furniture finishes. Matches to existing PRIDE furniture can not be guaranteed.

Special fabric selection policy: PRIDE offers a variety of additional fabric selection options. These special fabric selection options may not be available at standard PRIDE prices, thereby requiring additional charges and lead times. Please contact your PRIDE Sales Representative or Furniture Customer Service for a quotation.
Note: Actual colors may vary. Please request a material sample to confirm specific color.
PRIDE Enterprises offers a Limited Warranty on its seating products to be free from defects in material and workmanship for a period of (3) years, except for customer designed/customer’s own material which is covered by a 90-day limited workmanship warranty. PRIDE’S liability under its Limited Warranty is limited to the purchase price of the defective product as evidenced by the invoice. PRIDE will replace or repair the product, in lieu of refunding the purchase price at PRIDE’s option. The limited warranty extends only to the original consumer and is non-transferable.

This limited warranty excludes:
- Transportation costs or customer labor costs associated with repair of warranty claims;
- Damage due to normal wear and tear (includes color fade over time);
- Damage due to improper maintenance, abuse, fire, accidents, negligent acts or omissions of the purchaser or its agents or employees or acts of third parties;
- Shipping damage (covered separately);
- Modifications, repairs, or part replacements other than those authorized by PRIDE;
- Any costs or damages for down time caused by loss of product or otherwise, or any other incidental or consequential damage incurred at any time;
- Natural variations in color, grain, or texture (includes repairs and replacements);
- Customer’s Own Material (COM);
- Customer Designed Material;
- Products used for rental purposes;
- Products used more than 40 hours per week (single shift) and seating products used by persons weighing more than 225 pounds. This exclusion does not apply to the #430H1SPHAT Clarion Heavy Duty Chair, which is rated for 300 pounds, or the #430H1PPUST Clarion Intensive Use Chair and the #4DMG9982H Magnum Task Chair, which are rated for 400 pounds on a 24/7 basis.

Limitations involving particular materials and components:
- Wood furniture finish considerations: wood is a natural material, with variations in color, grain and texture. Finish colors will vary from samples and from other items within the same furniture line. Because of these variations, exact matches to samples or to furniture items ordered at different times cannot be guaranteed. Aging and exposure to light alter furniture finishes. Matches to existing PRIDE furniture cannot be guaranteed.
- Warranty claims must be filed within the warranty period and must include a copy of the invoice or the sales order.

PRIDE Enterprises neither assumes nor authorizes anyone to assume for it any other obligation or liability in connection with its Seating Products. THIS WARRANTY IS THE ONLY WARRANTY APPLICABLE TO PRIDE SEATING PRODUCTS MANUFACTURED BY PRIDE ENTERPRISES AND IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
Delivery and Installation Requirements
The following delivery and/or installation provisions apply:

a. For orders outside the State of Florida and international orders, buyer will pay actual freight for delivery;
b. If items are not accepted on the day of delivery, a 10% re-delivery charge will be assessed;
c. Storage spaces: whenever the merchandise arrives at the site designated, safe and adequate storage space will be provided by the buyer if installation cannot be accomplished. If transfer of items is needed to a different location at a later date after delivery is made, charges will be incurred by the buyer. If the buyer refuses or is unable to accept shipment, PRIDE will transfer that shipment to storage. Storage charges will be the responsibility of the buyer;
d. Damage: after arrival at the site and sign off of delivery, any loss or damage shall be the responsibility of the buyer;
e. Job site service: adequate facilities for off-loading, staging, moving and handling of merchandise shall be provided by buyer;
f. Conditions on the job site: the job site shall be clean and free from debris prior to installation;
g. If not purchased through a State of Florida Price Agreement, all prices shown herein are FOB factory. Delivery and installation charges will be quoted per order. If purchased through a State of Florida Price Agreement, the terms of the applicable agreement will apply.

Order Change/Cancellation Policy
Any changes or cancellations must be made within 7 working days from the acknowledgement date noted on the acknowledgement letter. Any changes made after 7 working days will result in a change/cancellation order fee of 50% of the purchase price for the items in question. For changes made within 7 working days from the order date, if fabric has already been cut or the item placed in production, a restocking fee of 50% of the purchase price of the item will be charged for each item changed. A change order to the purchase order must be received by PRIDE Furniture Customer Service, adding the line item “restocking fee” and price for each item changed.

Return Policy
All PRIDE furniture is made to order. Our facilities and product lines do not allow the regular inventory of furniture items. For this reason, returns or exchanges for reasons other than material or manufacturing defects will be accepted only under the following terms and conditions:

- Written approval is required for the return of any merchandise. Requests for returns or exchanges must be received by the PRIDE Furniture Customer Service Department in writing within 30 days after the invoice date.
- A 50% restocking charge will be assessed on all returns or exchanges. For return or exchange, products must be unused and in new condition. Credit issued will be based upon condition of returned items. Exchanges are subject to standard lead times at the time of re-order.
- Custom made (special order/non-catalog) products and orders in customers’ own or special order fabric may not be returned or exchanged.

Refused or Postponed Orders Policy
If purchase orders are completed by PRIDE in accordance with Customer Terms and Conditions after order acknowledgment and acceptance (with no modifications or changes prior to shipment date) and the buyer refuses or postpones the delivery of merchandise, then the buyer will be responsible and liable for a minimum of 80% of the selling price. In addition, the buyer will be responsible for storage and holding costs in accordance with PRIDE’s policy.
ABOUT PRIDE
PRIDE is a self-sustaining non-profit organization. We save Florida money by reducing costs associated with incarceration through job skills training and post-release transition programs.

Additionally, we make Florida communities safer. Eighty-nine percent of PRIDE inmates do not return to prison within two years of release.

MAKING BUSINESS EASY
As an instrumentality of the state, PRIDE understands the needs of Florida’s agencies. PRIDE Price Agreements, our certified state contracts, allow you to directly purchase from PRIDE today.

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The 400+ vocational job titles offered by PRIDE’s 41 work programs produce over 3,000 unique products and services.

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- Office, Outdoor and Dormitory Furniture
- Cleaning Supplies
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Apparel, Footwear + Bedding
- Logo Wear
- Uniforms
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