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The limited warranty excludes:

- Transportation costs or customer labor costs associated with repair of warranty claims;
- Damage due to normal wear and tear;
- Damage due to improper maintenance, abuse, fire, accidents, negligent acts or omissions of the purchaser or its agents or employees or acts of third parties;
- Shipping damage (covered separately);
- Modifications, repairs, or part replacements other than those authorized by PRIDE;
- Any costs or damages for down time caused by loss of product or otherwise, or any other incidental or consequential damage incurred at any time.

Warranty claims must be filed within the warranty period and must include a copy of the invoice or the sales order.

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