



PRIDE Enterprises offers a Limited Warranty on its lumber and outdoor products to be free from defects in material and workmanship for a period of: three (3) years for all metal products, five (5) years for all recycled plastic lumber products, and one (1) for all southern yellow pine lumber and lumber products (treated or untreated). PRIDE's liability under its Limited Warranty is limited to the purchase price of the defective product as evidenced by the invoice. PRIDE will replace or repair the product, in lieu of refunding the purchase price at PRIDE's option. The limited warranty extends only to the original consumer and is non-transferable.

The limited warranty excludes:

- The inherent natural properties of lumber or lumber products;
- Plastic raw stock purchased and modified by the customer or third party;
- Transportation costs or customer labor costs associated with repair of warranty claims;
- Damage due to normal wear and tear (includes color fade over time and finish defects on grills and fire rings due to heat);
- Damage due to improper maintenance, abuse, fire, accidents, negligent acts or omissions of the purchaser or its agents or employees or acts of third parties;
- Shipping damage (covered separately);
- Modifications, repairs, or part replacements other than those authorized by PRIDE;
- Any costs or damages for down time caused by loss of product or otherwise, or any other incidental or consequential damage incurred at any time;
- Natural variations in color, grain, or texture (includes repairs and replacements);
- Customer Owned Material (COM);
- Products used for rental purposes;
- Customer installed or assembled furniture.

Limitations involving particular materials and components:

- Surface finishes subject to PRIDE's evaluation.
- Regarding southern yellow pine lumber and lumber products (treated or untreated), changes in moisture content and can cause lumber to swell, expand, contract, shrink, warp, split, twist, cup, and could cause additional changes in the product. Lumber subjected to drying conditions after manufacture can lose moisture, and an allowance must be made for the resulting shrinkage.
- Southern yellow pine lumber will be graded in accordance with Southern Pine Inspection Bureau Grading Standards (SPIB). Pressure treated wood will be treated according to American Wood Preserve Association (AWPA) standards for treatment. PRIDE reserves the right, in its sole discretion, to have warranty claims on southern yellow pine lumber and lumber products inspected by a third party inspector per SPIB/AWPA Standards.

Warranty claims must be filed within the warranty period and must include a copy of the invoice or the sales order.

PRIDE Enterprises neither assumes nor authorizes anyone to assume for it any other obligation or liability in connection with its Lumber and Outdoor Products. **THIS WARRANTY IS THE ONLY WARRANTY APPLICABLE TO PRIDE LUMBER OR OUTDOOR PRODUCTS MANUFACTURED BY PRIDE ENTERPRISES AND IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**