



PRIDE Enterprises offers a Limited Warranty on its seating products to be free from defects in material and workmanship for a period of (3) years, except for customer designed/customer's own material which is covered by a 90-day limited workmanship warranty. PRIDE's liability under its Limited Warranty is limited to the purchase price of the defective product as evidenced by the invoice. PRIDE will replace or repair the product, in lieu of refunding the purchase price at PRIDE's option. The limited warranty extends only to the original consumer and is non-transferable.

This limited warranty excludes:

- Transportation costs or customer labor costs associated with repair of warranty claims;
- Damage due to normal wear and tear (includes color fade over time);
- Damage due to improper maintenance, abuse, fire, accidents, negligent acts or omissions of the purchaser or its agents or employees or acts of third parties;
- Shipping damage (covered separately);
- Modifications, repairs, or part replacements other than those authorized by PRIDE;
- Any costs or damages for down time caused by loss of product or otherwise, or any other incidental or consequential damage incurred at any time;
- Natural variations in color, grain, or texture (includes repairs and replacements);
- Customer's Own Material (COM);
- Customer Designed Material;
- Products used for rental purposes;
- Products used more than 40 hours per week (single shift) and seating products used by persons weighing more than 225 pounds. *This exclusion does not apply to the #430H1SPHAT Clarion Heavy Duty Chair, which is rated for 300 pounds, or the #430H1PPUST Clarion Intensive Use Chair and the #4DMG9982H Magnum Task Chair, which are rated for 400 pounds on a 24/7 basis.*

Limitations involving particular materials and components:

- Wood furniture finish considerations: wood is a natural material, with variations in color, grain and texture. Finish colors will vary from samples and from other items within the same furniture line. Because of these variations, exact matches to samples or to furniture items ordered at different times cannot be guaranteed. Aging and exposure to light alter furniture finishes. Matches to existing PRIDE furniture cannot be guaranteed.

Warranty claims must be filed within the warranty period and must include a copy of the invoice or the sales order.

PRIDE Enterprises neither assumes nor authorizes anyone to assume for it any other obligation or liability in connection with its Seating Products. **THIS WARRANTY IS THE ONLY WARRANTY APPLICABLE TO PRIDE SEATING PRODUCTS MANUFACTURED BY PRIDE ENTERPRISES AND IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**